

A Journey Beginning

Collaborative Online International Learning in SOCW 4800

Presented by

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- Ken Monroe
- Erin May

Presentation Outline

Section 1: COIL logistics

Section 2: Process and Delivery issues

Section 3: A Student Journal

What is Collaborative Online International Learning?

Collaborative Online International Learning (COIL) is one of the leading international organizations focused on the emerging field of **Globally Networked Learning** (GNL); a teaching and learning methodology which provides **innovative cost-effective internationalization strategies**.

Such programs foster faculty and student interaction with peers abroad through co-taught multicultural online and blended learning environments emphasizing experiential student collaboration.

COIL was founded by Prof. Jon Rubin as a faculty-led initiative at SUNY's Purchase College with support from SUNY System Administration's Office of International Programs and the SUNY Learning Network. For more information go the [SUNY COIL CENTER](#)

COIL at TRU

The starting point of any COIL project is to identify and appropriate international partner. In this case, because Bala has taught Social Work in a number of universities in different countries, finding a partner was not too difficult.

For SOCW 4800 – **Muhammad Jafar, PhD**
Lecturer, Dept. of Social Work
The Islamia University of Bahawalpur, **Pakistan**

We also have collaboration from NEPAL: KADAMBARI College of Social Work, Purbanchal University (for this current semester)

Technologies to connect

Asynchronous – participation is at the time discretion of the participant but available for all to see. Discussion Forums.

Synchronous – real time communication linking people together.
Video Conference or audio conference

Asynchronous

We use a service called MatterMost.

It allows for users to easily sign-on and is supported by TRU-OL staff

Compiles with Canadian privacy laws

Allows sharing at a variety of levels.

Course Layout

Readings are selected and shared on the MatterMost site.

Using OER Resources.
No text book.

The screenshot displays the MatterMost interface. On the left is a blue sidebar for the course 'SOCW 4550 @ken_truol'. It lists 'PUBLIC CHANNELS' including 'Introduction', 'W1 - Course Info', 'W2 - Community', 'W3 - Approaches to CO', 'W4 - Phases of CO', 'W5 - CO with oppressed' (which is selected and highlighted), 'W6 - CO and Disability', 'W7 - CO in health', 'W8 - CO with Childre', 'W9 - 10: Presentation', 'W11 - CO and racism', 'W12 - Social change', 'W13 - Summary', and a 'More...' option. The main chat area on the right shows the selected channel 'W5 - CO with oppressed' with the description 'Working with the marginalized and minority communities'. The chat history includes a message from 'tarad' at 3:22 PM commenting on a message by 'bala2018' about bringing international faculty online. 'bala2018' responds at 4:53 PM, thanking Tarad and sharing slides for the week 5 lecture. A file named 'week 5-SOCW4550.pdf' (935KB) is attached to the message. At the bottom, a bot named 'BigBlueButton' announces a meeting created by '@bala2018' with a 'Join Meeting' button. The chat input field at the very bottom says 'Write a message...'.

Course discussions

Course content is posted. Discussion topics are given a hashtag to make them searchable and grouped.

The screenshot displays a Slack interface for a channel named 'SOCW 4800' with the user '@ken_truol' as the owner. The left sidebar lists various channels, including 'PUBLIC CHANNELS' (Course Material, Course Resources, W1 Introduction, W2 History of, W3 ISW Pioneers, W4 Interconnectedness, W5 Global issues, W6 Global Issue 2, W7 & W8 Global Issues, W12 & 13 The future, Week10-11) and 'PRIVATE CHANNELS' (Admin). Below these are 'DIRECT MESSAGES' (bala2018) and a 'Switch Channels - CTRL+K' button.

The main chat area shows a conversation titled 'W1 Introduction' with the following messages:

- chelse.reoch** (8:48 AM): #whyISW International social work is for me, driven by a passion to learn and travel. I appreciate what I can learn from others, as well as what I can learn about myself. I am very interested in trauma-informed practices, and what essentially is different culturally, individually, environmentally, or biologically that contributes to individual resilience. How is the environmental factor, and location a contributing factor in a child or adolescents ability to cope, or to be less psychologically harmed by a traumatic experience, and different types of traumatic experience? Although social locations are always a contributing factor with resilience and how we interpret traumatic experiences, I am curious how geographical location contributes to coping of traumatic experience with "similar" traumatic themes. Are some cultures more resilient with certain undesirable life events, then other cultures?
- thomsonb15** (1:24 PM): #whyISW International social work seems like an interesting topic, and area of practice to me, because we all share this planet, the third rock from the sun, as they say, but have innumerable complexities amongst us. I'm interested in how we can work together by building relationships, striving for cultural competency, and bridging gaps in misunderstandings, or shedding lights on ignorances? How can we inform national and organizational policies to ensure we move towards decolonization, and indigenization through our spaces and places that we navigate? Is this realistic, or idealistic? Maybe today's ideals can be tomorrows reality, if we work together, I believe that could be the case.
- jasminen1** (1:13 PM): #whyISW International social work has been an area of deep interest for me because of my global ties, having family and friends all over the world. When starting in the social work program I have found a consistent interest in how systems work in other areas of the world. I also have a growing curiosity about where our models and practices come from and what can be gained from understanding global perspectives and practices. We are a part of a global community and there is so much value in analyzing perspectives of others not only for us as individuals but as communities. International social work is a practice that is not limited by geographic boundaries, it is a practice that is very relevant to local communities as well.
- anut.24** (11:36 PM): #whyISW I am really curious to learn about International social work because I want to explore how different parts of the world view this concept and practice. I am currently developing my skills according to Canadian BSW standards at TRU and it would be fun to glance at other countries and different theories. I believe there is a huge opportunity for exchange of ideas, learning and growth because of the existence of a global community. This class is a starting step and I am excited to grasp the knowledge.
- System** (5:33 PM): @kennedy and @tarad joined the channel.

The right sidebar shows 'SEARCH RESULTS' for the hashtag #whyISW, displaying a snippet of the first message from chelse.reoch. Below the search results, there is a section for 'W1 Introduction' with a message from chelse.reoch (8:48 AM) and a 'Jump' link.

Synchronous

We've use two different systems:

TRU has an account with **Blue Jeans** to provide video conference services. It is accessed by sending a link to people by email.

We've also used **Big Blue Button**, which is accessed directly from the MatterMost course site.

Both system allow for recording and playback of the meetings.

Synchronous

We've had meetings with participants from Pakistan, Nepal and Canada work wonderfully and also poorly.

SOCW 4550
@ken_truol

PUBLIC CHANNELS

- Introduction
- W1 - Course Info
- W2 - Community
- W3 - Approaches to CO
- W4 - Phases of CO
- W5 - CO with oppressed**
- W6 - CO and Disability
- W7 - CO in health
- W8 - CO with Childre
- W9 - 10: Presentation
- W11 - CO and racism
- W12 - Social change
- W13 - Summary
- More...

☆ **W5 - CO with oppressed**
Working with the marginalized and minority communities

19 people | Video | Search | @ |

understood as the active attempt to 'alter the troubled-person environment relationship" (p.221).

tarad 3:22 PM
Commented on **bala2018's** message: [we are trying a piece of technology to bring our international faculty online and in to the classroom!](#)
Thanks for the info!

bala2018 4:53 PM
Thank you Tarad.. we will discuss your insights in today's lecture.
Hello class and out international colleagues : here are the slides for week5 lecture discussion. see you all soon.

week 5-SOCW4550.pdf
PDF 935KB

BigBlueButton BOT 5:26 PM
Meeting created by [@bala2018](#)
Attendees: erum
[Join Meeting](#)

Write a message...

Learning Outcomes: Why COIL ??

- **Analyze** international dimensions of social work and connections between the local and global
- **Demonstrate** in-depth knowledge of contemporary international issues and perspectives, and their implications for social work in Canada.
- **Compare** theoretical, ideological perspectives and research development in the current international social work
- **Apply** theoretical understanding gained in the classroom on to the field situations, in other words be able to practice international social work within the available time, resources and campus learning opportunities

☆ Course Resources ▾

Get the course readings here

44 👤

📎

★

🔍

@

🚩

ISW-Ebooks and Books List with link...

PDF 44KB

⬇️

ISW-References - Articles List with...

PDF 80KB

⬇️

Wed, Oct 10, 2018

System 1:43 PM

@cheryl and 6 others joined the team.

Wed, Feb 06, 2019

cheryl 11:25 PM

'#'

Write a message...

Help


W2 History of - SOCW 4800 M X

← → ↺ 🏠

🔒 https://matter.tru.ca/socw-4800/channels/history-and-developmen

⋮ 🔒 ⭐

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Is 

SO PUBLIC CHANNELS +

SO

Course Material

Course Resources

W1 Introduction

W2 History of

W3 ISW Pioneers

W4 Interconnectedness

W5 Global Issues

W6 Global Issue 2

W7 & W8 Global Issues


W12 & 13 The future


Week10-11


More...


PRIVATE CHANNELS +


DIRECT MESSAGES +


 aqsa_tariq_95


 bala2018 (you)


 c.hothi_10


 denney


 elainefraser


 emilyjmaloney

 emilypletsch

 erum

 ken_truol

 muntaha_sharafat_93

 pamela


Switch Channels - CTRL+K

☆ W2 History of ▾


The topic for week 1 : How do we understand / define ISW? What are the Forces influencing international social work? : Modernization, globalization and social development

31 👤 📺 ⚙️ 🔍 #Reflect @ 📌

problem solving in human relationships and the empowerment and liberation of people to enhance well-being. Utilizing theories of human behavior and social systems, social work intervenes at points where people interact with their environments...".

 farooqis 6:48 AM

Limitations of ISW within realms of relationship building may be that it is a broad undertaking that requires time, patience, and immense effort. It is not easy to understand all the structures and systems that influence lives of diverse groups, and it takes time. It also requires professionals to remain open minded and constantly in a state of learning; which we should be doing anyways. Although, not an unattainable goal, relationship building for ISW is a motive driven task. I feel that it is not easy to penetrate cultures. I think it takes a lot understanding to categorize and decipher the layered factors in lives of people who have more that one influencing system interacting in their environment.

 mccallumaaron 5:54 PM

#Reflect

Definitions of international social work see to follow the social and cultural location of the person seeking to define it.


#definition

International social work has grown and expanded over time, but to me the base of international social work is to work towards equality and reduction or elimination of social issue from a culturally and socially conscious sense. This is to say that the way the issue is approached must work with the culture where it exists.

#how

By empowering or partnering with practitioners and service users within the community, culture, and country in which the issue exists.

(edited)


 thomsonb15 8:16 PM

#Reflect

"Social work is a practice-based profession and an academic discipline that promotes social change and development, social cohesion, and the empowerment and liberation of people. Principles of social justice, human rights, collective responsibility and respect for diversities are central to social work. Underpinned by theories of social work, social sciences, humanities and indigenous knowledges, social work engages people and structures to address life challenges and enhance wellbeing" source. <https://www.ifsw.org/global-definition-of-social-work/>

#Definition

Personally I relate to the overall qualities of this definition and would like to add- Critically thinking about and constantly learning ways to to empower communities/people to foster their own well-being, unpacking what that means across human diversity, accepting and respecting the differences and working towards decolonizing structures to promote social justice. Also walking along side marginalized groups, building relationships to share power and privilege.

 thomsonb15 8:25 PM


#how

-Ask questions from everyone to service users, practitioners, people from other professions, children, and other people you may happen across, think critically about your responses and exchange of information, how can we work together, how can we serve each other, and decolonize societal/structural institutions/organizations that are engaging in oppressive practices. Put into action the findings,

#walkthewalk

Limitations-

 with many competing truths about how we can decolonize or delineate power imbalances we can end up all working towards differing directions, thus being less effective. Time- the way structures/organizations/corporations evolve it can be challenging to delineate power structures with informed decisions when every day they are changing. Patience is key, won't happen over night.

 chelse.reoch 8:28 PM

#Reflect

By reflecting on the definitions of International social work, I believe the

#Defintion

 has a variety of components which should be utilised to create a framework suitable to address the needs of globalization. However I believe by creating to rigid a framework we may lose site of some incredibly useful skills, or areas of importance. I believe the

#Defintion

 should state some as follows, but not be limited to – ISW is designed to support the globalization of countries around the world regardless of geographic location, cultural, socioeconomic, religious, or political backgrounds. As the world population expands social workers in this field of practice should be highly aware of the intersectionality of individuals, clients, coworkers, etc. with whom they may work with. Social workers should seek continuous education about cultures and populations with which they will engage prior to their engagement. While Social workers should have a knowledge of the history of locations with which they seek to work (social justice, environmental issues

Write a message... 📎 😊

Help

SEARCH RESULTS

holistic, non-biased learning and development of all nations peacefully.


#how

 This will involve grassroots projects which develop new ways of addressing social problems and inclusivity of the populations these issues are affecting.

(edited)

Thu, Sep 20, 2018

W2 History of

 tennmack 2:51 PM 📌

#Reflect

Having many different definitions of INSW make the term very broad and allows different people to interpret the term in their own unique way which can be both a negative and positive.

#Definition

Personally, I am still having trouble deciding how I want to define INSW and feel it is a hard term to define because Social Work in general is always evolving. However, I have read many different definitions some I liked are:

- deals with problems that are caused between countries, that occur across national boundaries or that are issues that countries work together to collectively solve
- seeks to improve the social and material well-being of people everywhere

#How

Limitations:

- broad
- could be destructive to other cultures
- can prompt colonization if Social Workers are not culturally competent strengths

Show More

📄 📖 📧 📌 ⚙️

🔍

8:43 AM 3/14/2019

Course Resources - SOCW 4800 X

https://matter.tru.ca/socw-4800/channels/town-square

250%

#Reflect

SEARCH RESULTS

E

elainefraser 3:26 PM

#reflect

Many of the definitions of International Social Work are based on the interpretation of International Social Work. It is a complex, fluid, and personal level. It is complex, and we see and understand our lives through Social Work should be fluid, as humans will evolve as well. International Social Work aims to reduce inequality more through a variety of avenues.

#definition

#how

References - Ebooks

Hayes, D., Humphries, B., & Cohen, S. (2004). *Social work, immigration and asylum : Debates, dilemmas and ethical issues for social work and social care practice*. London: Jessica Kingsley Publishers. Retrieved from <https://ezproxy.tru.ca/login?url=https://search.ebscohost.com/login.aspx?direct=true&db=nl&AN=117565&site=eds-live>

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Lohmann, N., & Lohmann, R. A. (2005). *Rural social work practice*. New York: Columbia University Press. Retrieved from <https://ezproxy.tru.ca/login?url=https://search.ebscohost.com/login.aspx?direct=true&db=nl&AN=141376&site=eds-live>

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Towards OER

File 1 of 2 Download | Get Public Link

8:45 AM 3/14/2019

Delivery Issues : Cultural, Institutional, Technological and Legal

Cultural :

What's in it for the students? And also for Faculty involved?

Institutional :

Faculty support, Institutional support systems, Accreditation, Collaboration between Bala , Ken and Erin (within TRU)

Technological :

Type of Tools, Access issues

State of technology : on TRU and in partner country (Pakistan)

Time differences

Legal: Visa issues, IPR and access to other resources

Insights : how to move forward?

COIL : Collaboration ??

Technology computability issues

TRU Classroom set-up

Student motivation and Engagement (incentives) : a journal for further collaborative learning

Student Journal

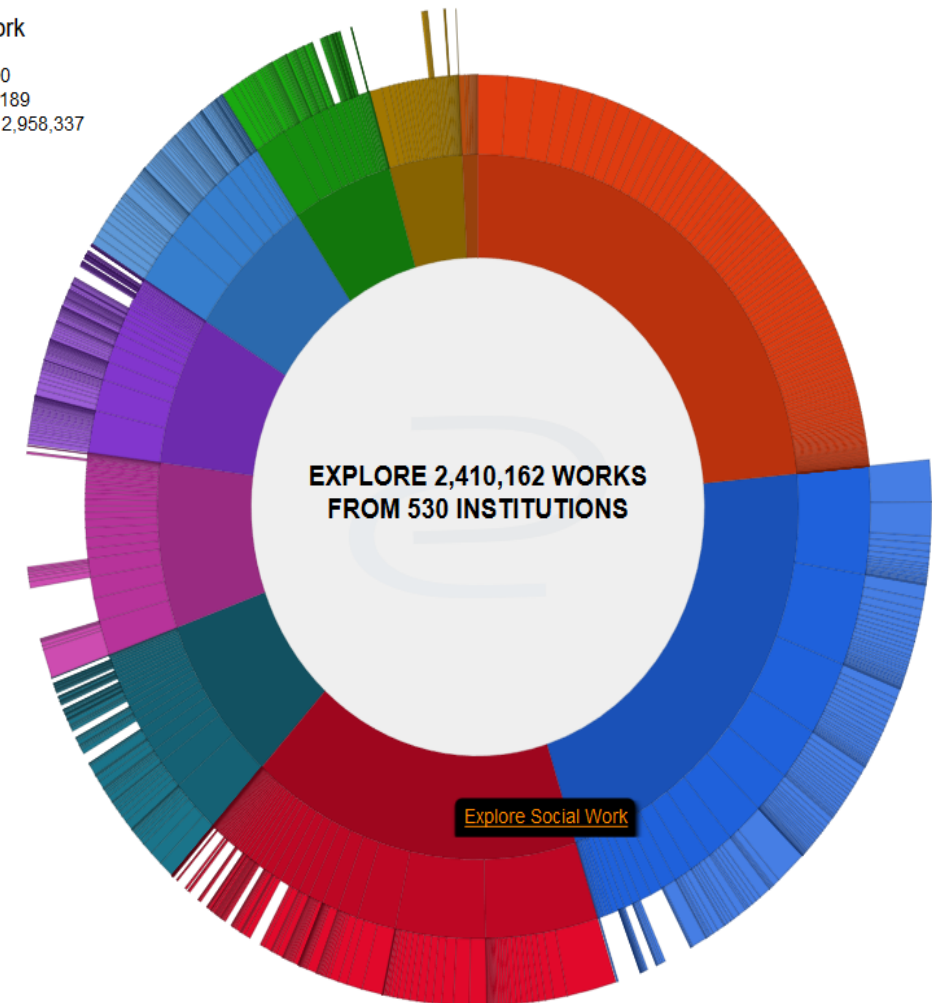
As a further outlet to deepen student engagement, a new Open Access journal has been created to enable students to publish their work.

Canadian International
Social Work and Policy
Review



Social Work

Works: 9,300
Institutions: 189
Downloads: 2,958,337



The Digital Commons Network brings together **free, full-text scholarly articles** from hundreds of universities and colleges worldwide. Curated by university librarians and their supporting institutions, the Network includes a growing collection of peer-reviewed journal articles, book chapters, dissertations, working papers, conference proceedings, and other original scholarly work.

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Canadian International Social Work and Policy Review

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Introductory text for *Canadian International Social Work and Policy Review*.

See the [Aims and Scope](#) for a complete coverage of the journal.

Current Issue: Volume 1, Issue 2 (2018) A Special Second Issue

Peer Reviewed Article

 [PDF](#) [Title of an Article](#)
Prince Fortinbras and Ann Author

Book Review

 [PDF](#) [This Book Was Too Long: A Constructive Review](#)
Prince Fortinbras



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Journal Homepage: Demo Version

Configuration Page

add descriptions to
pages

modify settings of
the journal

create volumes and
issues for articles to
be submitted to

The screenshot shows the BePress Configuration Page for the journal "Canadian International Social Work and Policy Review". The page has a dark blue header with the BePress logo and the journal title. Below the header is a navigation bar with links: Manage Submissions, Upload Submission, Dashboard, Content Inventory, Configuration (active), Mailing Lists, and My Account. A left sidebar contains links: Group, Editors, Update ir_journal, Preview ir_journal, Go to ir_journal, and My account. The main content area shows the journal's URL (http://digitalcommons.library.tru.ca/ciswpr) and a "CREATE NEW" button for volumes. Below this is a "JOURNAL CONFIGURATION" section with a "Basic Settings" tab. The settings include: Journal title (Canadian International Social Work and Policy Review), Breadcrumb label (Canadian International Social Work and Policy Review), Journal ISSN (empty), and Introductory text (HTML format). At the bottom, there are checkboxes for "Show latest Special Issue link in sidebar" and "Suppress Most Popular Papers link in sidebar".

bePress™ Canadian International Social Work and Policy Review

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Preview ir_journal
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My account

http://digitalcommons.library.tru.ca/ciswpr

CREATE NEW volume

Reset Submit Changes

JOURNAL CONFIGURATION

Basic Settings

Journal title: Canadian International Social Work and Policy Review

Breadcrumb label
Journal shortname or abbreviation to appear in breadcrumb navigation. Default is journal URL label: Canadian International Social Work and Policy Review

Journal ISSN:

Introductory text
Provide a description of this journal. Format with HTML:

<p>Introductory text for <macro publication.title>.</p>
<p>See the <a href=<macro publication.link>/aimsandscope.html">Aims and Scope for a complete coverage of the journal. More information coming soon!</p>

Revert to previous version

Show latest Special Issue link in sidebar ☐
Suppress Most Popular Papers link in sidebar ☐

Manage Submissions Page

assign submissions
to peer reviewers

make decisions for
acceptance/
rejection

assign articles to
issues

The screenshot shows the 'Manage Submissions' page. The top navigation bar includes links for 'Manage Submissions', 'Upload Submission', 'Dashboard', 'Content Inventory', 'Configuration', 'Mailing Lists', and 'My Account'. A sidebar on the left contains links for 'My Submissions', 'Batch upload XML', 'Batch upload Excel', 'Batch revise Excel', 'Batch status', 'Reviewer List', 'View/close issue', 'Preview ir_journal', 'Update ir_journal', 'Go to ir_journal', 'Preferences', 'Log out', and 'Editor report'. The main content area is titled 'Show these submissions:' and features filters for 'State' (set to 'Not yet published'), 'Assigned to' (set to 'Erin May'), and a search bar. A table below displays submission details.

ID	Author	Title	Last Event	Date of Last Event	Waiting for Editor	Type	Locked by Editor
1007		Testing Jan17	Accepted	Thu Jan 17 2019		Peer Reviewed Article	

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Student Peer Review and Editing

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Introduction (Peer Review)

Normally you are trying to find resources that have been peer-reviewed; now, you are the ones performing the peer review!

For academic journals, the peer-review process is to make sure that the research methods and findings of a paper are accurate and make sense. If the reviewers determine that the paper is not fit to be published, they recommend that it is not published.

For this project, everyone who wishes to publish their paper can do so; therefore, your peer review is to make sure that these papers are the best they can be. In this stage, you are looking at the **content** of the paper--save the grammar and spelling for the copy-editing.

Checklist: What to Look For (Peer Review)

- Does the title and introduction accurately reflect the content?
 - Because the ideas of a paper can change as it's being written, if the title and introduction were written before the rest of the paper, they may present a different idea than the full paper.
- Is there a clear thesis or research question?
 - Ideally, you will find one in the introduction that sets out what will be addressed in the paper.
- Does the paper answer the research question?
 - Do the points made link back to the thesis or question?
- Are there elements to the paper that are not supported by evidence?
 - The author's own ideas and interpretations are vital to the paper; not every sentence requires a citation or a reference to another article. However, there may be a statement you notice that should be backed up by another source.
- Are there citations when ideas or quotations from other sources are used?
- Does the conclusion wrap up the points of the article?
- Are there places where what is being said is unclear or ambiguous?

A Step-by-Step Guide (Peer Review)

The list above may seem overwhelming; give yourself enough time to consider each point. This step-by-step process is a suggestion to how you can go through the paper. Depending on how you work, you may want to go over the paper more than twice.

1. Start by reading the paper over once.
 - a. Make note what the paper is about (mark the thesis statement and main points) and what seems confusing. This will help you determine what will need work and comments.
2. Go through the paper a second time, more slowly.
 - a. Answer the questions in the above checklist.
 - b. If the answers to these questions indicate that work is required, be specific (see "Tips for Writing Comments")
3. Go through the paper additional times until you feel you have completed a thorough peer-review.

Tips for Writing Comments (Peer Review)

Be specific. For example, if there is no clear thesis or research question, indicate which sentence you think was intended to be the thesis statement, and where you expected to find it.

Student Guidelines

**THOMPSON RIVERS UNIVERSITY**

Detailed Record

PDF Full Text

Source: British Journal of Social Work

Date: December 1, 2017

Inside this work

A Crisis of Identity: Social Work Theorising at a Time of Change.

1 of 18

160%



A Crisis of Identity: Social Work Theorising at a Time of Change

Jennifer Donovan*, David Rose and Marie Connolly

University of Melbourne, Melbourne, Australia

*Correspondence to Jennifer Donovan, University of Melbourne, Social Work Department, 161 Barry Street, Level 1
E-mail: jdonovan@student.unimelb.edu.au

Abstract

Social work is a discipline innately engaged in and influential context in which it is practised. The disciplinary response to change, however, has demonstrated a profession continuing identity, legitimacy and direction. This paper compares the USA as examples of very differing national responses, and examples of how national responses to global change in environments are central to the identity dilemma and the Pierre Bourdieu's theory of social actions as a way of understanding responses to change and the pervading sense of crisis. The paper argues that the crisis felt by the discipline can be understood in conflicting aspects of Bourdieu's framework and that, in addition, it is possible to provide a range of points at which the discipline can move towards a position of adaptive strength.

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* Local tax will be added as applicable

Open Access and Paywalls

The above article from *British Journal of Social Work* is available through TRU Library; however, it is behind a steep paywall for non-affiliated individuals.

Donovan, J., Rose, D., & Connolly, M. (2017). A crisis of identity: Social work theorising at a time of change. *British Journal of Social Work*, 47(8), 2291-2307. doi:10.1093/bjsw/bcw180

Canadian International Social Work and Policy Review

